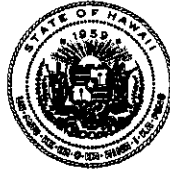
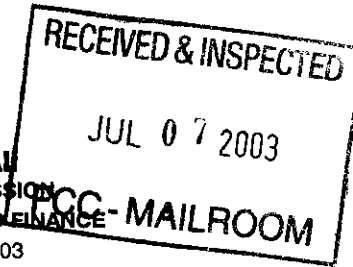


LINDA LINGLE  
GOVERNOR



STATE OF HAWAII  
PUBLIC UTILITIES COMMISSION  
DEPARTMENT OF BUDGET AND FINANCE  
465 S. KING STREET, #103  
HONOLULU, HAWAII 96813



CARLITO P. CALIBOSO  
CHAIRMAN

WAYNE H. KIMURA  
COMMISSIONER

JANET E. KAWELO  
COMMISSIONER

June 26, 2003

Marlene H. Dortch  
Office of the Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street, SW, Room TW-A325  
Washington, DC 20554

Dear Ms. Dortch:

Re: CC Docket No. 98-67 – Notification of a Substantive Change to  
Hawaii's Telecommunications Relay Services ("TRS") Program,  
Effective July 1, 2003, and Update to Contact Information

In accordance with 47 C.F.R. § 64.605(f), the State of Hawaii Public Utilities Commission ("Hawaii PUC") hereby notifies the Federal Communications Commission of a substantive change in Hawaii's TRS program. By Decision and Order No. 20163 in Docket No. 03-0058, filed on April 30, 2003, the Hawaii PUC selected Sprint Communications Co., L.P. ("Sprint") through a competitive bid process to be the exclusive provider of TRS within the State of Hawaii from July 1, 2003 through June 30, 2006. A copy of Decision and Order No. 20163 is enclosed for your reference. Pursuant to binding terms and conditions of the Hawaii PUC's request for services ("RFS") and Sprint's proposal submitted in response to the RFS, Sprint is obligated to meet all current and future FCC requirements for the types and quality of TRS provided. Thus, based on the foregoing, the Hawaii PUC certifies that the State's TRS program, with Sprint as the TRS provider from July 1, 2003 to June 30, 2006, will continue to meet all federal minimum standards applicable to the provisioning of TRS.

Additionally, in accordance with 47 C.F.R. § 64.604(c)(2)(i), the Hawaii PUC submits an update to its contact information for TRS complaints that is reflected on the FCC's webpage, [http://www.fcc.gov/cgb/dro/trs\\_contact\\_list.html](http://www.fcc.gov/cgb/dro/trs_contact_list.html). The webpage correctly lists Lisa Kikuta as the Hawaii PUC's point of contact. However, the e-mail address should be updated to: [Hawaii.PUC@hawaii.gov](mailto:Hawaii.PUC@hawaii.gov).

No. of Copies rec'd  
List A B C D E

0+3

Marlene H. Dortch  
June 26, 2003  
Page 2

All other contact information for Ms. Kikuta remains the same. Also, please note Ms. Kikuta as the contact for TRS complaints on the webpage, [http://www.fcc.gov/cgb/dro/trs\\_hawaii.html](http://www.fcc.gov/cgb/dro/trs_hawaii.html). Her name and contact information should replace those of the "Administrative Director" that are shown on this webpage.

Should you require further information or have any questions on these matters, please contact Lisa Kikuta at (808) 586-2020.

Sincerely,

A handwritten signature in black ink, appearing to read "Carlito P. Caliboso".

Carlito P. Caliboso  
Chairman

CPC:eh

Enclosure

c: Erica Myers  
Federal Communications Commission  
Consumer & Governmental Affairs Bureau